

VOLUNTEER SERVICES

2022 ANNUAL REPORT



SERVICE

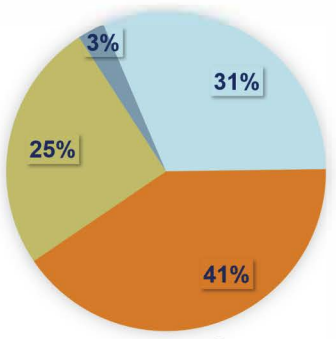
- 1,557 VOLUNTEERS
- 70,920 HOURS OF SERVICE CONTRIBUTED TO MUSC



34 FULL TIME PAID STAFF

185 VOLUNTEER PLACEMENTS THROUGHOUT
34 LOCATIONS IN THE MUSC HEALTH CHARLESTON DIVISION

DEMOGRAPHICS



- Juniors (14-17)
- Students (18-30)
- Adults (31-64)
- Seniors (65+)

GROWTH

507

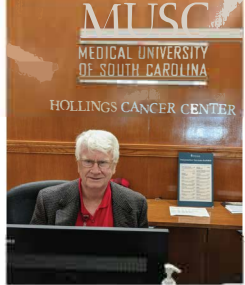
NEW VOLUNTEERS ONBOARDED

16

NEW VOLUNTEER PLACEMENTS

12

NEW MUSC LOCATIONS SERVED



FINANCE

- \$2.02 MILLION IN SERVICE HOURS CONTRIBUTED
- \$6,100 IN GRANTS WERE COMPOSED IN SUPPORT OF OUR PROGRAMS
- \$81,325 IN-KIND DONATIONS WERE ORGANIZED TO SUPPORT AND IMPROVE OUR PATIENT EXPERIENCE



VOLUNTEER & CAREER EXPLORATION SERVICES



Changing What's Possible

Volunteer & Career Exploration Services 2022 Program Contributions



PATIENT EXPERIENCE

BEGIN WITH BOOKS PROGRAM

- 731 children were enrolled in books-by-mail program

FAMILY MEAL PROGRAM

- 1,677 meals served to our families
- 25 community partners prepared and served meals

HAPPY WHEELS

- 6,677 children received a toy or book from the Happy Wheels cart prepared by our volunteers

PATIENT AND FAMILY ADVISORY COUNCILS

- 72 volunteers contributed over 1,437 hours to enhance the patient experience and quality of care
- 6 councils: Adult, Institute of Psychiatry, Adult Ambulatory Care, Children's Health, Hollings Cancer Center, Youth Patient Advisory Council

PALLIATIVE CARE

- 30 volunteers contributed 1,938 hours to our patients and families through:
 - Companionship visits
 - End-of-life vigils
 - Legacy work
 - Massage Therapy & Reiki
 - Acupuncture



CAREER EXPLORATION

PIPELINE FOR EMPLOYMENT:

- 441 Career Exploration students received clinical experience through:
 - Job Shadowing
 - Observation
 - Clinical Sponsorship for higher education
 - Internships for college credit
- Program produced 10 MUSC Care Team Members and 85 MUSC students

SUMMER CANDY STRIPER/JUNIOR VOLUNTEER PROGRAM

- 21 Junior volunteers contributed 1,911 service hours
 - Participants were students ages 14-18 interested in health care careers
 - 11 high schools & 1 middle school were represented



COMMUNITY OUTREACH

ANGEL TREE PROGRAM

- 705 hours served by MUSC Care Team Members and community partners

COURTESY CART PROGRAM

- 21,798 families and staff served in partnership with Ronald McDonald House

CRAFT DONATIONS

- 10,944 hours of community service recorded making crafts for donation to our patients and their families
 - Therapy dolls, comfort kits, pillowcases, lap blankets, bonnets, and so much more

KIDS EAT FREE PROGRAM

- 20 volunteers served 2,860 meals as part of Community Nourishment Program

PARTNERSHIPS

- Provided career development opportunities for College of Charleston REACH students with intellectual/developmental disabilities
- Provided Canine Therapy teams to Attorney General and US Army prosecutors for SC child abuse cases
- Created K-9 therapy assignment for Charleston City Police Department to assist with mental health and trauma needs
- Provided Canine Therapy teams to local elementary schools for grief counseling



CANINE THERAPY CREW

- 89 volunteers and their Canine Therapists provided 12,372 hours of tail-wagging happiness for our patients, family, and staff
- 10,387 bedside visits provided
- \$9,598 in philanthropy raised to support the program and its expansion
- 100+ hours of PAWsome Storytime available through the Get Well Network
- Canine Therapy teams participated in clinical research study on benefits of animal assisted therapy during occupational & physical rehabilitation